

RATE OPTIONS FOR RESIDENTIAL QWEST CUSTOMERS

Flat-Rate Service Option – \$14.73/month with no charge for outgoing local calls.

Flat-Rate Option is the best choice for customers whose outgoing local calls exceed 6 hours per month. Customers accessing the internet via a local dial-up number should choose this option.

Measured Service Option #1

\$7.56/month, plus 1 cent per minute for outgoing local calls.

Measured Service Option #1 saves money for customers whose outgoing local calls total less than approximately 2½ hours per month.

Measured Service Option #2

\$9.06/month buys a three-hour block of outgoing local call usage. Outgoing local calls cost 1 cent per minute after that.

Measured Service Option #2 saves money for customers whose outgoing local calls total between approximately 2½ hours and 9½ hours per month.

\$14.95 one-time charge to switch from one rate option to another. No charge if you call Qwest within 90 days to switch back to the flat-rate from measured service.

If you sign up for Measured Service (Option 1 or 2), your bill shows a total number of outgoing local call minutes. If you request a listing of individual calls, the charge is 1 cent for each call listed. There is a \$7.50 one-time charge to establish call billing detail.

Taxes, Fees, and Surcharges are extra regardless of which plan is chosen.