

Service Date: November 16, 2015

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF CenturyLink QC's) REGULATORY DIVISION
Service Quality and Its Response to Notice of)
Commission Action in Docket N2014.3.38,) DOCKET NO. D2014.11.91
Including Petition for Waiver of Admin. R.)
Mont. 38.5.3371(7)(b))

IN THE MATTER OF the Request of Staff) DOCKET NO. N2014.4.38
of the Montana Public Service Commission)
for CenturyLink Service Quality Information)

NOTICE OF PUBLIC MEETING

PLEASE TAKE NOTICE that the Montana Public Service Commission (Commission) is conducting a public meeting in the matter of *CenturyLink QC's Service Quality and Its Response to Notice of Commission Action in Docket N2014.3.38, Including Petition for Waiver of Admin. R. Mont. 38.5.3371(7)(b)*. The public meeting in will commence **Monday, December 14, 2015** at 1:30 p.m. in the Commission's Bollinger Room, 1701 Prospect Avenue, Helena, MT 59601.

On March 18, 2014, Commission staff sent a letter to CenturyLink QC (CenturyLink) requesting that CenturyLink provide certain service quality information pursuant to Mont. Admin. R. Mont. 38.5.3360 and 38.5.3371. On April 18, 2014, CenturyLink filed with the Commission its response including Customer Trouble Report Information. On August 26, 2014, the Commission issued a *Notice of Commission Action* requiring CenturyLink to continue to provide out of service monthly reports, as well as file a repair service improvement plan.

On August 26, 2015, the Commission issued *Final Order 7388j* approving a negotiated agreement reached by all the parties to the docket. The purpose of the public meeting is for CenturyLink to present an update regarding its CAF Phase II Build-Out plan in the Cascade area and its service quality repair plans regarding the Wibaux and Wolf Creek areas. Anyone needing an accommodation for a physical, hearing, or sight impairment in order to attend or participate in the meeting should contact the Commission at (406) 444-6199 at least one week prior to the

meeting. The Commission will make every effort to accommodate individual impairments.

BY THE MONTANA PUBLIC SERVICE COMMISSION

BRAD JOHNSON, Chairman

TRAVIS KAVULLA, Vice Chairman

KIRK BUSHMAN, Commissioner

ROGER KOOPMAN, Commissioner

BOB LAKE, Commissioner