

April 16, 2019

Public Service Commission State of Montana 1701 Prospect Ave, PO Box 202601 Helena, MT 59620-2601

To Whom It May Concern:

We have enclosed a 2018 Annual Report for Citizens Telecommunications Company of Montana for your review.

If you have any questions regarding this information, please contact me at the number below.

Sincerely,

Jessica Matushek

Director, Accounting

570.631.5003

jessica.matushek@ftr.com

General Information

Year: 2018

| 1 | Legal Name of Respondent: Citizens Telecommunications Company of Montana | | | | |
|-----|--|---|--|--|--|
| 2 | Name Under Which Respondent Does Business Frontier Communications of Montana | | | | |
| 3 | Date of Incorporation | 07/07/93 | | | |
| 4 | Address to send Correspondence Concerning Report | 100 CTE Drive Dallas, PA 18612 | | | |
| 5 | Person Responsible for This Report | Jessica Matushek | | | |
| 5a. | Telephone Number: | 570-631-5003 | | | |
| Con | trol Over Respondent | | | | |
| | If direct control over the respondent was held by another entit | y at the end of year provide the following | | | |
| | la. Name and address of the controlling organization or person | Frontier Communications Corporation 401 Merritt 7 Norwalk, CT 06851 | | | |
| | 1b. Means by which control was held: | Common Stock | | | |
| | 1c. Percent Ownership | 100% | | | |

Montana Total State Income Statement

Acct. This Last Line No. No. Description Year Year (a) (b) (c) (d) 1 REVENUES: 2 5000 Basic Local Service Revenues 1,700,924 1,788,059 3 5080 Network Access Revenues 2,719,468 2,776,941 4 5100 Long Distance Message Revenue 2,137 1.069 5 Λ 5110 Unidirectional Long Distance Revenue 0 0 6 Long Distance Private Network Revenue 5120 7 Λ 5160 Other Long Distance Revenue 0 0 8 Λ 5169 Other Long Distance Revenue Settlements 9 5200 Miscellaneous Revenue 171,295 168,748 10 Λ 5230 Directory Revenue 22,727 23,550 11 5240 Rent Revenue 10,482 10,135 Λ 12 5250 Corporate Operations Revenue 13 Λ 5260 Miscellaneous Revenue 25,222 14,857 14 5270 Carrier Billing and Collection Revenue 112,864 120,206 15 Λ 5280 Nonregulated Revenue 16 5300 Uncollectible Revenue (31,829)53,583 17 **Total Revenues (L.2+L.3+L.4+L.9-L.16)** 4,625,653 4,681,234 18 **OPERATING EXPENSES:** 19 6110 Network Support Expense 24,686 24,982 20 6120 General Support Expense 181,932 248,221 21 6210 Central Office Switching Expense 81,011 87,879 22 6220 Operator Systems Expense 93 207 23 6230 Central Office Transmission Expense 265,386 248,676 24 6310 Information Origination/Termination Expense 1,860 3,726 * 25 6410 Cable and Wire Facilities Expense 375,621 262,298 26 6431 Aerial Wire Expense 27 6441 Conduit Systems Expense 28 6510 Other Property, Plant & Equipment Expense 5,671 1,852 29 6530 Network Operations Expense 364,185 332,091 30 6540 Access Expense 381,945 268,437 31 6560 Depreciation and Amortization Expense 980,743 1,182,395 32 6610 Marketing 669,464 489,275 33 6620 Services 172,163 347,655 34 6710 **Executive and Planning** 43,792 113,784 35 6720 General and Administrative 406,540 338,031 36 6790 Provision for Uncollectible Notes Receivable 37 Total Operating Expenses (Sum L.19 to L.36-L.26 3,938,383 3,966,219 38 7100 Other Operating Income and Expense 39 7200 Operating Taxes 697,478 1,077,260 40 **Net Operating Income** (L.17-L.37+L.38-L.39) (10,208)(362,245)

[^] Subaccount of the account marked with a *.

Montana Intrastate Income Statement

| | | Acct. | | This | Last |
|----------|---|-------|--|-------------|-------------|
| Line No. | | No. | Description | Year | Year |
| | | (a) | (b) | (c) | (d) |
| 1 | | | REVENUES: | | |
| 2 | | 5000 | Basic Local Service Revenues | 1,700,924 | 1,788,059 |
| 3 | | 5080 | Network Access Revenues | 215,085 | 284,399 |
| 4 | * | 5100 | Long Distance Message Revenue | 2,137 | 1,069 |
| 5 | ^ | 5110 | Unidirectional Long Distance Revenue | | |
| 6 | ^ | 5120 | Long Distance Private Network Revenue | | |
| 7 | ^ | 5160 | Other Long Distance Revenue | | |
| 8 | ^ | 5169 | Other Long Distance Revenue Settlements | | |
| 9 | * | 5200 | Miscellaneous Revenue | 116,989 | 168,748 |
| 10 | ^ | 5230 | Directory Revenue | 22,727 | 23,550 |
| 11 | ^ | 5240 | Rent Revenue | 10,482 | 10,135 |
| 12 | ^ | 5250 | Corporate Operations Revenue | | |
| 13 | ^ | 5260 | Miscellaneous Revenue | 25,222 | 14,857 |
| 14 | ^ | 5270 | Carrier Billing and Collection Revenue | 58,558 | 120,206 |
| 15 | ^ | 5280 | Nonregulated Revenue | | |
| 16 | | 5300 | Uncollectible Revenue | (31,829) | 53,583 |
| 17 | | | Total Revenues (L.2+L.3+L.4+L.9-L.16) | 2,066,964 | 2,188,692 |
| 18 | | | OPERATING EXPENSES: | | |
| 19 | | 6110 | Network Support Expense | 16,586 | 16,785 |
| 20 | | 6120 | General Support Expense | 122,240 | 166,780 |
| 21 | | 6210 | Central Office Switching Expense | 54,431 | 59,046 |
| 22 | | 6220 | Operator Systems Expense | 62 | - 139 |
| 23 | | 6230 | Central Office Transmission Expense | 167,086 | 178,313 |
| 24 | | 6310 | Information Origination/Termination Expense | 1,250 | 2,504 |
| 25 | * | 6410 | Cable and Wire Facilities Expense | 252,380 | 176,238 |
| 26 | ^ | 6431 | Aerial Wire Expense | 0 | 0 |
| 27 | ^ | 6441 | Conduit Systems Expense | 0 | 0 |
| 28 | | 6510 | Other Property, Plant & Equipment Expense | 3,982 | 1,301 |
| 29 | | 6530 | Network Operations Expense | 255,694 | 233,161 |
| 30 | | 6540 | Access Expense | 224,660 | 157,895 |
| 31 | | 6560 | Depreciation and Amortization Expense | 704,566 | 849,433 |
| 32 | | 6610 | Marketing | 396,122 | 289,504 |
| 33 | | 6620 | Services | 120,153 | 242,628 |
| 34 | | 6710 | Executive and Planning | 29,722 | 77,225 |
| 35 | | 6720 | General and Administrative | 275,919 | 229,422 |
| 36 | | 6790 | Provision for Uncollectible Notes Receivable | | |
| 37 | | | Total Operating Expenses (Sum L.19 to L.36-I | 2,624,852 | 2,680,372 |
| 38 | | 7100 | Other Operating Income and Expense | | |
| 39 | | 7200 | Operating Taxes | 461,103 | 712,177 |
| 40 | | | Net Operating Income (L.17-L.37+L.38-L.39) | (1,018,991) | (1,203,857) |

[^] Subaccount of the account marked with a *.

Montana Intrastate Regulated Income Statement

| | | mitalia i | itt astate Regulated Income Statement | | 1 car. 2016 |
|----------|-----|-----------|---|----------------|-------------|
| | | Acct. | | This | Last |
| Line No. | | No. | Description | Year | Year |
| | | (a) | (b) | (c) | (d) |
| 1 | | | REVENUES: | | |
| 2 | | 5000 | Basic Local Service Revenues | 1,700,924 | 1,788,059 |
| 3 | | 5080 | Network Access Revenues | 215,085 | 284,399 |
| 4 | * | 5100 | Long Distance Message Revenue | 2,137 | 1,069 |
| 5 | ^ | 5110 | Unidirectional Long Distance Revenue | | |
| 6 | ^ | 5120 | Long Distance Private Network Revenue | | |
| 7 | ^ | 5160 | Other Long Distance Revenue | | |
| 8 | ^ | 5169 | Other Long Distance Revenue Settlements | | |
| 9 | * | 5200 | Miscellaneous Revenue | 116,989 | 168,748 |
| 10 | ^ | 5230 | Directory Revenue | 22,727 | 23,550 |
| 11 | ^ | 5240 | Rent Revenue | 10,482 | 10,135 |
| 12 | ^ | 5250 | Corporate Operations Revenue | | |
| 13 | ^ | 5260 | Miscellaneous Revenue | 25,222 | 14,857 |
| 14 | ^ | 5270 | Carrier Billing and Collection Revenue | 58,558 | 120,206 |
| 15 | ^ | 5280 | Nonregulated Revenue | | |
| 16 | | 5300 | Uncollectible Revenue | (31,829) | 53,583 |
| 17 | | | Total Revenues (L.2+L.3+L.4+L.9-L.16) | 2,066,964 | 2,188,692 |
| 18 | | | OPERATING EXPENSES: | | |
| 19 | | 6110 | Network Support Expense | 10,411 | 10,536 |
| 20 | | 6120 | General Support Expense | 89,681 | 122,358 |
| 21 | | 6210 | Central Office Switching Expense | 54,431 | 59,046 |
| 22 | | 6220 | Operator Systems Expense | 62 | 139 |
| 23 | | 6230 | Central Office Transmission Expense | 164,534 | 175,590 |
| 24 | | 6310 | Information Origination/Termination Expense | 32 | 64 |
| 25 | * | 6410 | Cable and Wire Facilities Expense | 252,380 | 176,238 |
| 26 | ^ | 6431 | Aerial Wire Expense | | |
| 27 | ^ | 6441 | Conduit Systems Expense | | |
| 28 | | 6510 | Other Property, Plant & Equipment Expense | 3,024 | 988 |
| 29 | | 6530 | Network Operations Expense | 248,863 | 226,932 |
| 30 | | 6540 | Access Expense | 255,989 | 179,913 |
| 31 | | 6560 | Depreciation and Amortization Expense | 718,825 | 866,625 |
| 32 | | 6610 | Marketing | 234,966 | 171,724 |
| 33 | | 6620 | Services | 10,627 | 21,459 |
| 34 | | 6710 | Executive and Planning | 23,317 | 60,584 |
| 35 | | 6720 | General and Administrative | 217,322 | 180,699 |
| 36 | | 6790 | Provision for Uncollectible Notes Receivable | _ 2 · , | , |
| 37 | | 3,7,0 | Total Operating Expenses (Sum L.19 to L.36-L. | 2,284,465 | 2,252,894 |
| 38 | | 7100 | Other Operating Income and Expense | _, ,, | _,,_, |
| 39 | | 7200 | Operating Taxes | 295,011 | 455,647 |
| 40 | | . 200 | Net Operating Income (L.17-L.37+L.38-L.39) | (512,512) | (519,849) |
| | l . | l . | Title Persons (Dit; Die; Dies) | (-,-,-,-,-) | (017,017, |

[^] Subaccount of the account marked with a *.

Average Rate Base - Total State

| | Acct. | | This | Last |
|----------|-------|---|-------------|-------------|
| Line No. | No. | Description | Year | Year |
| | (a) | (b) | (c) | (d) |
| 1 | 2001 | Telecommunications Plant in Service | 35,087,436 | 34,627,962 |
| 2 | 3100 | Accumulated Depreciation | 32,629,587 | 32,048,074 |
| 3 | 2002 | Property Held for Future Telecommunications Use | | 05 |
| 4 | 3200 | Accumulated Depreciation - 2002 | ** | |
| 5 | 1220 | Materials and Supplies | 23,465 | 22,466 |
| 6 | 4340 | Noncurrent Deferred Operating Income Taxes | 3,840,691 | 4,050,870 |
| 7 | | Pre-1971 Unamortized Investment Tax Credits | | |
| 8 | | Cash Working Capital (if allowed by Commission) | | |
| 9 | | Total Average Rate Base (L.1-L.2+L.3-L.4+L.5-L.6-L.7+ | (1,359,377) | (1,448,515) |

Average Rate Base - Intrastate

| | Acct. | | This | Last |
|----------|-------|---|------------|------------|
| Line No. | No. | Description | Year | Year |
| | (a) | (b) | (c) | (d) |
| 1 | 2001 | Telecommunications Plant in Service | 23,196,304 | 22,892,545 |
| 2 | 3100 | Accumulated Depreciation | 21,532,264 | 21,148,524 |
| 3 | 2002 | Property Held for Future Telecommunications Use | | |
| 4 | 3200 | Accumulated Depreciation - 2002 | 55 | |
| 5 | 1220 | Materials and Supplies | 17,385 | 16,645 |
| 6 | 4340 | Noncurrent Deferred Operating Income Taxes | 1,641,127 | 1,730,937 |
| 7 | | Pre-1971 Unamortized Investment Tax Credits | | |
| 8 | | Cash Working Capital (if allowed by Commission) | | |
| - 9 | | Total Average Rate Base (L.1-L.2+L.3-L.4+L.5-L.6-L.7+ | 40,297 | 29,730 |

Average Rate Base - Regulated Intrastate

| | Acct. | | This | Last |
|----------|-------|---|------------|------------|
| Line No. | No. | Description | Year | Year |
| | (a) | (b) | (c) | (d) |
| 1,, | 2001 | Telecommunications Plant in Service | 22,611,757 | 22,315,653 |
| 2 | 3100 | Accumulated Depreciation | 21,013,337 | 20,638,844 |
| 3 | 2002 | Property Held for Future Telecommunications Use | | |
| 4 | 3200 | Accumulated Depreciation - 2002 | | |
| 5 | 1220 | Materials and Supplies | 16,947 | 16,226 |
| 6 | 4340 | Noncurrent Deferred Operating Income Taxes | 392,722 | 414,213 |
| 7 | | Pre-1971 Unamortized Investment Tax Credits | | |
| 8 | | Cash Working Capital (if allowed by Commission) | | |
| 9 | | Total Average Rate Base (L.1-L.2+L.3-L.4+L.5-L.6-L.7+ | 1,222,645 | 1,278,822 |

Executive Compensation - Montana-Based Employees

| | Base | | Other | Total |
|---------------------------------------|-------------------|---------|--------------|--------------|
| Name/Title | Salary | Bonuses | Compensation | Compensation |
| (a) | (b) | (c) | (d) | (e) |
| | | | | |
| re are no employees with compensation | exceeding \$100,0 | 00 | | |
| | | | - | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | - | |
| | | | : | |
| | | | | |
| | | | 41 | |
| | | | | |
| | | | - | |
| | | | | |
| | | | | |
| | | | | |
| | | | _ | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| 7.7.7.4. | | • | | |